

Thank you for stopping at Arby's you can order when ever you're ready.....

customer gives order....

Questions to ask if the customer doesn't answer them:

- 1) Would you like that as a meal today?
- 2) Would you like to make that meal a large?
- 3) Any arbys sauce, horsey sauce, or ketchup?
- 4) Would you like to add a today? (make it fun...sure is cold and rainy bet a nice warm cookie would help complete your meal....or sure is warm today would you like to add a shake to cool down? Would you like to add some of our curly fries to make it a meal?)

Repeat order back to them to make sure that it is 100% correct.

Once they say it is

Thank you, your total is \$..... thank you and well see/meet you at the window